{{client\_name}}

{{client\_address}}

Dear {{client\_name}} ,

**Ref: {{client\_vrn}} & Replacement Vehicle**

**Your accident on: {{accident\_date}}**

We are now happy to confirm your vehicle has been repaired and safely returned to you in its former pre-accident condition.

We trust you are pleased with the outcome and although we hope not to see you again too soon, if you do find yourself in need of our services then we would be more than happy to assist you in the future.

In relation to the accident you were involved in and which you reported and discussed with one of our advisors, unfortunately in line with the replacement vehicle terms and conditions which you agreed to when taking the car there is a damage excess to pay in the event of an accident.

As discussed the excess you are responsible for is £500.00, we are happy to reduce this to £350.00 if prompt payment is arranged.

***All payments can be made to:***

CC Response

Account number: 70257885

Sort code: 20-24-09

If you need to discuss the contents of this letter, please do not hesitate to get in contact with us on 0161 639 0141.

Yours Sincerely,

**CC Response**